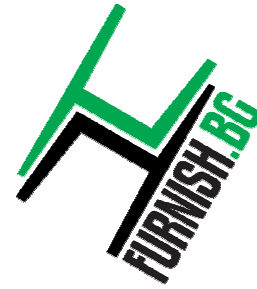


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WARRANTY CONDITIONS

The warranty term is set for twelve months.

The buyer must keep the warranty card until the expiry of the warranty term. Otherwise all the expenses in case of repair, even within the warranty term, will be paid by the client. The warranty term will be acknowledged only if a filled and valid warranty card is presented.

The warranty term stops running during the time of the repair works, reckoning from the day when the damage is removed and the client is notified about that. In this case the prolongation of the warranty term will be defined according to the data concerning the repair works described in the warranty card. Damages, caused not through seller's guilt, but due to irregular transportation, irregular storage, mechanical damage, natural calamities, irregular exploitation and non-observance of the maintenance requirements will be at the expenses of the person who has caused the damage or the client.

The warranty term will not be considered valid in case: an attempt for repair by person not authorized by FURNISH.BG, work in unsuitable climate conditions, a change or replacement of the contract, the invoice or the warranty card.

The warranty does not cover damages caused by other sources or devices during the common usage of the goods described.

SPECIFIC CONDITIONS RELATED TO WARRANTY FOR BEDS AND MATTRESSES

The warranty becomes void if the conditions in the following cases are not observed:

- 1.An attempt for repair has been made by a person not authorized by FURNISH.BG.
- 2.The assembly is carried out by a person not authorized by FURNISH.BG.
- 3.The damage is caused by fire, a natural calamity or a failure.
- 4.The commodity has been exposed to unusual mechanical pressures or blows.
- 5.Irregular transportation.
- 6.Exploitation violating the requirements mentioned below.

Exploitation and Maintenance Requirements:

- 1.In order the stuffing to settle evenly. During the first year of use, at least twice a month and later on once a month turn the mattress from the one to the other side, as well as turn from the one to the other end.
- 2.In order to avoid the pollution and the influence of the sweat upon the fabric, use a protective cover/ sheet for the mattress.
- 3.In order not to deform the internal end metal frame, don't bend or wind the mattress
- 4.After the assembly look over carefully and remove all stapler fixers that might have left after the removal of the factory package.
- 5.When cleaning don't use solvents, washing or chemical detergents.
- 6.Don't allow anybody to jump over the beds .

All damages and defects during the warranty period shall be ascertained by the FURNISH.BG's representatives only. Their decisions concerning how the warranty requirements shall be applied and the way the damage will be removed shall not be disputed.

SPECIFIC CONDITIONS RELATED TO WARRANTY FOR LARGE FURNITURE

The warranty becomes void if the conditions in the following cases are not observed:

1. The assembly is carried out by a person not authorized by FURNISH.BG.
2. An attempt for repair has been made by a person not authorized by FURNISH.BG.
3. The damage is caused by fire, a natural calamity or a failure.
4. The commodity has been exposed to unusual mechanical pressures or blows.
5. Irregular transportation.
6. Exploitation violating the requirements mentioned below.

Exploitation and Maintenance Requirements:

1. Don't place the furniture near heat and steam sources.
2. Don't place flowerpots over the furniture.
3. Don't iron over the furniture.
4. Don't step over the furniture trying to reach high places.
5. Turn the shelves in order not to bend at regular intervals.
6. Don't place objects heavier than:
 - 15 kg upon library shelves.
 - 20 kg upon wardrobe shelves.
 - 8 kg in narrow drawers.
 - 10 kg in wide drawers.
 - 15 kg upon shelves and cupboards bottoms.
7. Don't expose the furniture to the influence of direct sun light.
8. Don't put directly over the furniture surface /and over kitchen rafts/ lit cigarettes, hot vessels, irons, etc.
9. Don't cut products directly over the surface of the kitchen rafts.
10. Don't pour fruit syrups, concentrated fruit juices, inorganic chemicals, paints etc. over the kitchen rafts. In case that happens, immediately dry and wash the raft with cool water.
11. Don't allow water to stay in the fitting and tie area.
12. Regularly ventilate the interior parts of the cupboards and drawers and if necessary wipe with dry cloth.
13. Clean:
 - The laminated surfaces - with damp cloth, warm water and soft solvent /clean alcohol/ or refreshing sprays and furniture detergents.
 - Small doors and parts made from wood or having wooden veneers - with wax based polishing pastes. Don't use water!
 - Kitchen rafts - with warm water and soft solvents.
 - Persistent stains - with soft solvent neither aggressive nor abrasive.
14. If acetone, lacquer, perfume, wine, tea, coffee, chemical or water accidentally fall upon the furniture surface, immediately wipe the splashes, wash with damp cloth and dry.
15. Lightly open and close the sliding doors of the wardrobe.

All damages and defects during the warranty period shall be ascertained by the FURNISH.BG's representatives only. Their decisions concerning how the warranty requirements shall be applied and the way the damage will be removed shall not be disputed.

SPECIFIC CONDITIONS RELATED TO WARRANTY FOR SINKS AND THEIR ACCESSORIES

1. The assembly is carried out by a person not authorized by FURNISH.BG.
2. An attempt for repair has been made by a person not authorized by FURNISH.BG.
3. The damage is caused by fire, a natural calamity or a failure.
4. The commodity has been exposed to unusual mechanical pressures or blows.
5. Irregular transportation.
6. Exploitation violating the requirements mentioned below.

Exploitation and Maintenance Requirements:

1. Don't cut products directly over the sink surface. For the purpose use chopping boards.
2. Don't put plastic washing vessels into the sink as this may cause hard particles that have accidentally got stuck on the base and might scratch the sink.
3. Don't drop from a big height, sharp objects into the sink, this way you can damage or scratch the surface.
4. Don't put hot vessels upon the sink if their temperature exceeds 200° C.
5. Don't use strong chemical detergents, abrasive or metal brushes when cleaning the sink. We recommend to use:
 - damp cloth or sponge soaked with solution of cleaning detergent for removing the everyday stains.
 - for old or deeply penetrated stains fill the sink with solved bleach or solution of biologically cleaning powder for a night /for the granite sinks/.

All damages and defects during the warranty period shall be ascertained by the FURNISH.BG's representatives only. Their decisions concerning how the warranty requirements shall be applied and the way the damage will be removed shall not be disputed.